

Hard copy costs

Florida law authorizes the SOE to charge for the production (copying) of public records. Pricing schedule is as follows:

Certified Copy - \$1.00 First 5 pages (8.5 x 11 or 8.5 x 14) - FREE Single page (1 sided) - \$0.15 Single page (2 sided) - \$0.20 Color copies - \$1.00 Mailing labels (per sheet/20 labels) - \$0.50 CD/DVD - \$5.00 Electronic files (PDF format) emailed - FREE* Large copy job(over 100), first 20 pages free Subsequent pages \$0.15/.20 Estimate provided/50% deposit required to initiate production Bound book report, prevailing copy charges plus materials

* If research requires 15 minutes or more and/or involves the engagement of two or more staff members whose aggregate time is 15 minutes or more, the requester will be charged for that time at the hourly rate of compensation for each employee involved, rounded down to the nearest half hour. Payment of the estimated billing is required before we commence work on the request.

Map costs

PDF/electronic file - FREE Large map B&W (Larger than 11 x 17 and up to 34×44) - \$15.00 Large color map (Larger than 11 x 17 and up to 34×44) - \$25.00 8.5 x 11 color copy - \$1.00 per page 11 x 17 color copy - \$2.00 per page 8.5 x 11 black/white - \$ 0.15 per page 11 x 17 black/white - \$1.50 per page

Electronic Information Requests

For requests that cannot be filled by the SOE and require the service of City of Jacksonville ITD (Information Technology Department), additional costs will apply. ITD is budgeted as an Internal Service Fund. This fund is used to account for the financing of goods and services provided by one department to other departments or agencies of the city, other governments or by the requester, on a reimbursable basis. In short, every action taken by ITD must be paid for by the organization or individual utilizing that service. For example, broad requests for archived emails would require ITD services. ITD will present an estimate of the cost of fulfilling the request. Potential charges are: ITD analyst time, media or paper copies, and system resource charges.